

Since Progressus Media is offering non-tangible irrevocable goods we do not issue refunds once the order is accomplished and the product is sent. As a customer you are responsible for understanding this upon purchasing any item at our site.

However, we realize that exceptional circumstance can take place with regard to the nature of the product we supply.

Therefore, we DO honor requests for the refund for the following reasons:

Lead or clicks delivered outside of the specifications of the contract or insertion order, which could include geographic restrictions or field-specific restrictions

Clicks or leads determined to be fraudulent, provided there is sufficient evidence to determine clicks/leads are in fact fraudulent

Over-delivery of clicks or leads in a given order or time period

Unused balances on account for leads or clicks not delivered in the agreed-upon time period

All return-related refunds require an itemized list of clicks or leads, including return reason, to be provided back to us no later than 14 days after the close of the billing cycle.